



Introduction

Gillian Clelland

Assistant Director of Finance, Customer and Support Group (CSG) at Capita

Thank you for your interest in the finance positions with Capita, working in partnership with the London Borough of Barnet to deliver high quality, flexible and responsive public services for residents, at a time of significant financial challenge.

This is an exciting time to be joining Capita as part of the Customer and Support Group partnership with Barnet. We have restructured our finance function, centred on a new business partnering model that will deliver strengthened strategic support to commissioners and delivery units, financial advice and challenge that is closer to services and closer to outcomes and will support the transformation and changes in the council's structure and delivery model.

To ensure we are providing a high level of customer service and continuously adding value we are recruiting a number of finance professionals. The business partner roles within our team will be pivotal in helping us make the step change to a true business partnering approach and the technical finance professionals we are also seeking will ensure that our accounting and financial reporting continues to be of the highest quality.

If you would like to deliver excellent services to Barnet, while at the same time being part of the UK's leading provider of professional support service solutions, with the opportunities that this brings, I would very much like to hear from you.

Anisa Darr

Director of Resources at London Borough of Barnet

London Borough of Barnet have moved away from the traditional model of providing services 'in house' with the aim of securing the best deal for our residents. This commissioning model allows us to be more flexible in the approach we take to providing the services our residents need and ensures we get the best value for money. Capita, as our strategic delivery partner for all our back office and customer services, is pivotal to this model and our relationship with them is vital in ensuring support to the organisation and borough.

As a Capita employee you will be working closely with the council to understand our priorities and supporting us through this challenging time. I hope these unique opportunities interest you and you're successful in your application.

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